



Refund Policy

The OPC provides a number of classes, events, travel opportunities, and activities for its members and (in some cases) the general public. Most of these activities require full payment of the appropriate fee and advanced registration.

In the event that a member cannot attend a registered / paid activity, due their own decision, the following refund policy will be initiated:

1. Activity Takes Place or Member Decides Not to Attend:

- a. No refund will be given once the activity has begun.
- b. If a refund request is made five (5) business days *before* the scheduled activity a refund will be issued.

Exception to the Above Policy: Medical exceptions may be granted by the Finance Departments review if the request is accompanied by a doctor's explanation. Please note that the OPC suggests that a member consult with their doctor *prior* to participating in any activity.

2. Activity Is Cancelled by the OPC:

If an activity is cancelled due to facility closure as the result of a power outage, inclement weather, an act of God, absence of an instructor, decision by the OPC Board or Administration, or any other reason beyond the control of the member:

- a. Efforts will be made to reschedule the cancelled activity.
- b. If the member is not able to attend the rescheduled activity, a full refund will be granted.
- c. If the event cannot be rescheduled the member will receive a full refund.

Exception to the Above Policy: If the unplanned facility closure lasts more than three (3) consecutive business days an extension will be applied to the monthly pass's expiration date.

3. Leisure Travel:

- a. Refund amounts for a cancellation of a purchased trip reservation will be specified in the newsletter for said trip.
- b. Changes to a purchased trip reservation (including additional excursions, etc.) will be charged an administrative fee equal to \$10.00 or 5% of the activity cost.

4. Holiday Facility Closure:

No refunds will be given for monthly passes due to OPC Holiday Facility closures.